

# JENNIFER WHITE

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Address: 1211 Main Street, Tyler, TX 75707

## EXECUTIVE SUMMARY

Versatile, detail-oriented, and highly qualified Healthcare Leader, leveraging knowledge of medical policies and procedures to provide exemplary oversight of clinical services. Consistently demonstrates ability to leverage knowledge of current standards of care, combined with extensive experience in providing management of patient focused medicine. Keen ability to promptly recognize serious operational issues and recommend solutions to other staff to produce higher level care when needed. Articulate and persuasive with exceptional communication and training skills, able to effectively relate to everyone on any level. Valued by superiors, peers, and clientele for being highly collaborative and interpersonal.

## KEY STRENGTHS

- ◆ Healthcare Management
- ◆ Quality Assurance
- ◆ Physical Therapy/Rehab
- ◆ Regulatory Compliance
- ◆ Program Coordination
- ◆ Safety/Risk Mitigation
- ◆ Staff/Student Training
- ◆ Project Management
- ◆ Patient/Family Relations
- ◆ Acute Rehab Management
- ◆ Shareholder Services
- ◆ Department Supervision
- ◆ Performance Enhancement
- ◆ Care Plan Development
- ◆ Team Leadership
- ◆ Record Management
- ◆ Process Improvement
- ◆ Opportunity Identification

## CORE COMPETENCIES & CONTRIBUTIONS

- ◆ Coordinating department operations, training new hires, developing employees, educating patients, and reporting progress to other medical professionals.
- ◆ Ensuring outstanding and compassionate patient care with a wealth of gained knowledge and experience in physical therapy and rehabilitation services.
- ◆ Strong ability to develop and maintain staff and administrative relationships in order to optimize patient care operations.
- ◆ Identifying and seizing opportunities for performance improvement within all service areas to improve patient care and satisfaction.
- ◆ Taking a leadership role in the immediate and long-term care of patients and providing direction for interdisciplinary specialty concerns.
- ◆ Strong ability to make critical decisions under extreme circumstances, remain calm in stressful situations, and maintain patient interaction in all possible situations.
- ◆ Interacting with patients/families, gathering relevant medical information, and analyzing data.

## CAREER OVERVIEW

<b>Director of Rehab, Skilled Nursing</b> , <i>Rehab Pro Therapy, Tyler, TX</i>	2018- 2019
<b>Physical Therapist Assistant</b> , <i>Encompass Home Health &amp; Hospice, Tyler, TX</i>	2017 - 2018
<b>Physical Therapist Assistant</b> , <i>Sava Senior Care Administrative, LLC, Athens, TX</i>	2016- 2016
<b>Director of Rehab, Acute Care</b> , <i>Texas Spine &amp; Joint Hospital, Tyler, TX</i>	2015 – 2016
<b>Physical Therapist Assistant, Contractor</b> , <i>Good Shepherd Medical Center, Longview, TX</i>	2015
<b>Physical Therapist Assistant</b> , <i>Longview Regional Medical Center, Longview, TX</i>	2014 – 2015
<b>Physical Therapist Assistant</b> , <i>Good Shepherd Home Health, Marshall, TX</i>	2011 – 2014

## EDUCATION & CREDENTIALS

**LeTourneau University** *M.S./MHA Healthcare Administration*  
**Letourneau University** · *B.S. in Healthcare Management*  
**Bossier Parish Community College** · *A.S. in Applied Sciences*

## ADDITIONAL INFORMATION

President of Healthcare Administration – Student Association  
Technical Skills: MS Office (Word, Excel, Access, PowerPoint)